

Reputation Intelligence

Turn patient voice into a clear, trustworthy signal about how care is actually experienced. Connect verified experience to public reputation.

80%

reduction in 1-star reviews

2

step process from visit to review

72hr

service recovery window

KEY BENEFITS

- Clear reputation signal grounded in verified experience
- Early warnings when trust begins to slip
- Location and provider-level insights
- Confidence explaining performance to executives and boards

THE OUTCOME

Reputation becomes a leading indicator, not a lagging one. Teams move from reacting to reviews to building trust intentionally. Leaders gain a defensible, data-backed story of quality. Patients feel heard, respected, and confident.

This is how the most trusted dentists are made.

WHERE IT FITS

Reputation Intelligence works alongside DifferentKind's patient experience measurement and coaching tools. It supports marketing, retention, and payer conversations by providing credible proof of patient trust.