

Dental Practice Sensory Experience Grade Card

“Enhancing The Way Our Practice Feels”

Practice Name: _____

Date: _____

Team Member: _____

Sensory Evaluation Criteria

1. Visual Appeal: /10 Points

- Cleanliness of the environment:
- Decorative elements that add to a relaxing atmosphere:
- Adequacy of lighting:
- Visual privacy and space:

Comments:

2. Auditory Comfort: /10 Points

- Level of noise within the waiting area and treatment rooms:
- Presence of calming background music or soundscapes:
- Soundproofing measures in place:

Comments:

3. Tactile Comfort: /10 Points

- Comfort of seating in waiting area:
- Texture of materials used in the practice (e.g., blankets, chairs):
- Temperature and climate control:

Comments:

4. Olfactory Ambiance: /10 Points

- Freshness and cleanliness of the air:
- Use of scents to create a calming environment:
- Absence of strong or off-putting odors:

Comments:

5. Taste: /10 Points

- Availability of refreshments (e.g., water, tea):
- Lipbalm or any other items:
- Were there mini toothbrushes and toothpastes in the bathroom:

Comments:

Overall Impressions and Recommendations

How does the dental practice's environment impact your sense of comfort and care?

What improvements could be made to enhance the sensory experience?

Total Score: /50 Points

Any score less than a 40 deserves evaluation and immediate attention, consider the implementation ideas below

Implementation ideas:

1. White noise
2. New magazines
3. TVs with Netflix
4. Music
5. Custom lip balm or water bottles
6. Calming scent added to air vents
7. Other? _____